



## **CUSTOMER NOTICE**

Ref: HMO/1/2/04

Date: 24<sup>th</sup> March, 2020

### **Subject: Reducing Human Interaction At The Marine Operations Offices**

In an effort to reduce physical human interaction between Marine Operations staff and our esteemed customers, the following services request will only be dealt with online by email.

- Requests for fresh water supply
- Ship immobilization
- Exercising of Lifeboats and Rescue Boats
- Booking of Pilot Cutters
- Requests for Vessel Movement
- Tide Book and request for information

We encourage our esteemed customers to limit physical calls at the Marine Operations department offices by using the following email addresses.

- 1). Chief Pilot – [aabdille@kpa.co.ke](mailto:aabdille@kpa.co.ke)
- 2). Head of Marine Operations – [mmuthama@kpa.co.ke](mailto:mmuthama@kpa.co.ke)

Capt. Moses Muthama  
**HEAD OF MARINE OPERATIONS**

#### **Kenya Ports Authority**

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